

IMPORTANT CHANGES REGARDING YOUR UTILITY BILL

For many years, most utility bills from the City of Frostburg have been issued on a quarterly basis with water and sewer charges based on consumption for the prior three-month period and fixed surcharges were billed in advance for the upcoming three months. The City of Frostburg is making two major changes for utility bills which include: (1) Transitioning to monthly billing for all customers; and (2) Billing all surcharges for the past month rather than billing surcharges in advance. The monthly fixed surcharges (Water Surcharge, CSO Surcharge, Bay Restoration Fee, and Garbage) will be a third of the cost compared to what you have been billed quarterly. The monthly water and sewer charges will cover a period of around 30 days each bill instead of around 90 days. To accommodate the change in billing dates during the transition period, some surcharges will be prorated based on a daily rate calculated according to the approved Schedule of Municipal Fees.

***** THIS IS THE LAST QUARTERLY UTILITY BILL YOU WILL RECEIVE FROM THE CITY OF FROSTBURG. ***
SEE THE TABLE BELOW TO FIND OUT WHEN TO EXPECT YOUR FUTURE BILLS.**

The next bill you receive in December 2024 will include consumption charges for water and sewer and any delinquent balances. Monthly surcharges will not be billed in December 2024. Beginning in January 2025, your monthly bill will once again include charges for water, sewer, and surcharges, as applicable for your account.

**UPCOMING CITY OF FROSTBURG UTILITY BILL GENERATION AND DUE DATES
TRANSITION TO MONTHLY BILLING**

All Dates are Approximate - Please consult your actual bill for due dates.						
If your account number begins with:	Bill Date of Dec 2024 bill	Due Date of Dec 2024 bill	Bill Date of Jan 2025 bill	Due Date of Jan 2025 bill	Bill Date of Feb 2025 bill	Due Date of Feb 2025 bill
1, 2, or 3	12/05/24	01/06/25	01/10/25	02/07/25	02/10/25	03/07/25
4 - 9	12/13/24	01/09/25				

**Please note, the December 2024 bill will only include water and sewer charges, as applicable.
Billing of monthly surcharges will resume with the January 2025 billing cycle.
Billing rates are posted on the City website (frostburgcity.org/finance/page/current-billing-rates).**